



Dear Mike:

Thank you very much for your participation as a speaker at the Twelfth Annual SILA Education Conference.

Congratulations! You scored the highest marks of any speaker we have had in the twelve-year history of our education conference! The presentation, *Listening for Results*, received an overall rating of 4.9 out of a possible 5. The presentation, *Recruiting, Retaining, and Energizing Your Employees* received an overall rating of 4.8 out of a possible 5.

The comments ranged from:

- Best Speaker!
- Excellent information and presentation.
- Outstanding and useful.
- Wonderful, thank you for this great session!

We will certainly keep you in mind for future conferences.

Sincerely,

Beth McGuire
Executive Director, SILA